



Bulgarian National Bank

Dear Customers,

The Bulgarian National Bank (BNB), as a controller of personal data, informs you that, in relation to transactions conducted at bank counters, the BNB will process your personal data for the following purposes:

1. to issue a primary accounting document under the Law on Accounting;
2. to perform the BNB's duties regarding the prevention of money laundering and terrorist financing where the processing of the personal data is necessary for compliance with the Law on Measures against Money Laundering and the Law on Measures against the Financing of Terrorism.

According to Regulation (EU) 2016/679 of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) and the Law on Personal Data Protection, you have the right to request access to and rectification or erasure of your personal data, or restriction of processing, as well as the right to data portability, where the personal data concerning you have been provided in a structured, commonly used and machine-readable format and the processing is carried out by automated means.

You may submit requests to the BNB in order to exercise the above rights. The Bulgarian National Bank will inform you about the actions taken on your request within 1 (one) month of receipt of the request. That period may be extended by two further months where necessary. If no actions are taken on the request, the BNB will inform you in writing.

Please be informed that, in relation to the processing of personal data concerning you, you have the right to lodge a complaint with the supervisory body – the Commission for Personal Data Protection, at the following address: 1592 Sofia, 2, Prof. Tsvetan Lazarov Blvd.; email kzld@cpdp.bg.

An issued invoice containing personal data will be kept for a maximum period of 5 (five) years after the invoice has been issued. Processed personal data may not be disclosed to third parties, except in the cases explicitly specified in a law.

The contact details of the data controller are: Bulgarian National Bank, Sofia, 1, Knyaz Alexander I Sq. You can contact the BNB's data protection officer at personaldata@bnbank.org.

More information on the BNB's personal data processing policy is available on the BNB's official website www.bnb.bg.